

- After Hours Response for Students in Crisis -

If you observe...

... take this action.

EXTREME

- Threat made or present
- Threat is specific in detail: time, place, weapon(s), target(s)
- Content of threat suggests student will carry out the plan
- Behavior is impaired; student may appear detached from situation

- Call UPD at (210) 784-1911 (if on campus) OR call 911 and request that a Mental Health Officer come to your location.
- Never leave the student alone.
- Contact your immediate supervisor(s) for support.
- File a CARE report.

SEVERE

- Threat made or present
- Threat matches the details of a plan (e.g. time, place)
- Content of threat suggests student may carry it out
- Behavior moving towards impairment

- If actions have been taken by the student to harm self or others, call UPD at (210) 784-1911 (if on campus) OR call 911 and request that a Mental Health Officer come to your location.
- If no actions have been taken, call the Student Counseling Center (24/7 availability) to consult with a licensed mental health clinician regarding next steps.
- File a CARE report.

ELEVATED

- Threat made or present
- Threat lacks realistic context or threat suggests student won't carry it out
- Seriously disruptive incident(s)
- Exhibits clear personal pain / misery

- Call the Student Counseling Center (24/7 availability) to consult with a licensed mental health clinician regarding next steps.
- File a CARE report.
- Provide student with Student Counseling Center contact information and 24/7 availability.

MODERATE

- Possible threat made or present; threat is vague and indirect
- Behavior is more concerning and repeated disruption

- Create supportive dialogue with student – express care and concern for their well-being.
- File a CARE report.
- Provide student with Student Counseling Center contact information and 24/7 availability.

MILD

- No threat made or present
- Disruptive or concerning behavior

- Create supportive dialogue with student.
- Provide student with Student Counseling Center contact information and 24/7 availability.