

TEXAS A&M UNIVERSITY-SAN ANTONIO

Division of Student Success and Engagement



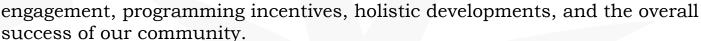
DIVISION OF STUDENT SUCCESS & ENGAGEMENT | 2022 - IMPACT & ENGAGEMENT

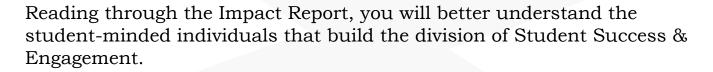
WELCOME NEW, RETURNING, AND PROSPECTIVE JAGUARS

Greetings Jaguars!

The Division of Student Success and Engagement takes pride in creating a welcoming and inclusive campus community.

Fall 2021 - Spring 2022 was so impactful that we highlighted our student engagement. We reach across the Jaguar Parkway to collaborate on leadership





As Vice President of Student Success & Engagement, I am committed to assisting our Jaguars college experience both in and outside the classroom. My team strives to provide an inclusive, safe, and flourishing environment. Ultimately, we want their journey with us to be about discovering professional and personal passions and a pathway to completing their academic goals.

With Jaguar Pride,

Dr. Mari Fuentes-Martin

Vice President for Student Success & Engagement





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MISSION & VISION

The Cisneros Institute is the university's vehicle to developing the leadership skills necessary for an intergenerational pipeline connecting leadership development with economic vitality through programming, education, problem-solving, and partnerships.

GOALS

The Cisneros Institute's programming is focused on developing graduates endowed with these crucial skills:

- Leading challenge in complex environments
- Dealing with organizational challenges
- Making ethical decisions
- Inspiring and building effective teams
- Fostering creative problem solving

IN THE SPOTLIGHT

GRADUATED

Executive Director, Patty Mendoza, graduated from the Alexander Briseno Leadership Development Program 2021 Cohort.

DFVFI OPMENT

Program Coordinator, Monica Martinez, was accepted into the 2022 Alexander Briseno Leadership Development Program.

Students Staff Professional Development (PLC Student Coordinators)

ADAMARY OLIVARES RAMOS – INTERNSHIP

- May 23, 2022- start of internship
- Accepted as a Human Resources Management Operations Intern at the TJMaxx San Antonio Distribution Center.
- "As an HR intern, I help support the Talent Acquisition, Payroll, and Associate Relations Departments. I have interviewed and assessed over 2,100 applicants and onboarded over 350 General Warehouse Associates. For my intern project, I created and implemented a business and marketing plan that converted the Call Out Line system into an online application for all Associates. My project got approved at the DC and will soon get implemented throughout the whole TJX Company Networks in the Nation."
- "This internship has been an amazing learning experience and has taught me so much. I will forever be grateful for the experiences and relationships/partnerships I have created."

ARTURO CORONA – INTERNSHIP

- April 15, 2022- acceptance
- Accepted through Students+Startups to work with a startup called 6connex, a virtual conferencing platform.
- "I work as a QA (Quality Assurance) engineer. We do quality check with the aid of
 different software such as Postman, cypress, playwright and many more. I helped
 test tickets that were inside of a platform called Jira which allows for agile project
 management. I'm doing a project which will help the engineers see what tickets
 still need to be tested, which one have tests and how many tickets are in total, this
 project is being made with cypress and JavaScript which I have been mastering."

DEANE GUMILA - LAW SCHOOL PREP ACADEMY

- March 25, 2022- acceptance
- Admission to the UTSA Summer 2022 Law School Preparation Academy.
- "I learned the rigor of being in law school courses while simultaneously
 understanding various things such as how to maintain professionalism even in a
 virtual environment, how to do case briefs, how to study for longer periods of time,
 etc. It was a big learning experience to be in an academy that showed you what
 law school is really about without the commitment of actually taking the LSAT and
 going to law school yet."

PLC Students

AMANDA SELBY

Received a scholarship award from the Financial Education & Research Foundation.

NATASHA RAMIREZ

Received the Fall 2022 #CPAguy Scholarship.

Note Worthy Projects

TLA SUMMER 2022

Hosting 26 rising junior and seniors on campus for a residential six day, five night leadership development camp.

CISNEROS STUDENT LEADERSHIP CONFERENCE (OCTOBER 2021)

GIRL SCOUT LEADERSHIP DAY CAMP (MAY 2022)

PRESIDENT'S LEADERSHIP CLASS

- Trunk O Treat
- Lights of Esperanza
- Winter Party
- Choose Act Impact Participation
- President's Leadership Class Service Project
- First Annual PLC Banquet

REAL TALK

Bi-weekly event attended by 5 to 10 students.

HIGHLIGHTS

26

TLA participants for Summer 2022.

121

Attendees for the Fall 2021 Cisneros Student Leadership Conference.

SUCCESSFUL

Execution of the President's Leadership Class 1st Annual Banquet.

HOSTING

The second annual Transformational Leadership Academy.



SOCIAL MEDIA

President's Leadership Class first time participating at Trunk O Treat.





President's Leadership Class first time participating at Lights of Esperanza, and Summer 2021 TLA Alumni visiting.

President's Leadership Class students gratitude list for Thanksgiving Fall 2021.





PLC Student Coordinator, Arturo; and PLC Student/Jaguar Ambassador, Rachelle Rangel represented A&M-SA at the unveiling of the new Monopoly board (San Antonio edition).



PLC Student Coordinator, Adamary; and PLC Student/Ms. A&M-San Antonio, Angela Diaz represented A&M-SA at the unveiling of the new Pantera Walk in the San Antonio Zoo.





PLC Student Coordinators, Deane and Adamary speaking before the San Antonio City Council on behalf of A&M-SA's \$10.8M bond project.

Social Media Handles: @tamusacisnerosleadership @tamusa.plc

Please follow us on Instagram.

www.instagram.com/tamusacisnerosleadership





DISABILITY SUPPORT SERVICES

The Office of Disability Support Services (DSS) at Texas A&M University-San Antonio is committed to ensuring equal access, full participation, and reasonable accommodations by coordinating services that meet the unique educational needs of enrolled students with documented disabilities. DSS works collaboratively with students as they actively participate in their academic pursuits.

MISSION

Disability Support Services (DSS) provides innovative services that empower and inspire student learning, development, and independence by facilitating equal access through reasonable and appropriate accommodations for students with disabilities. DSS collaborates with the diverse A&M-San Antonio campus community to offer guidance, support, and advocacy promoting equity for all.

VISION

DSS envisions a campus community in which individuals with disabilities have the opportunity to thrive and participate fully in all institutional programs and services.

GOALS

- Utilize the interactive case management model to engage with and provide quality services to students with disabilities.
- Collaborate with the A&M-SA campus community to promote an inclusive environment through education and facilitation of appropriate accommodations for students with disabilities.
- Foster a supportive environment that promotes equal access to education for students with disabilities by providing awareness and understanding of issues related to disability and accessibility.

IN THE SPOTLIGHT

DSS SERVED

231 students in the Fall of 2021 /AY22. This is a 6% decrease from Fall of 2020/AY21. We served 231 students in the Spring of 2022/AY22 which is a 16% increase from Spring of AY21.

IN THE FALL

2021/AY22 DDS also provided Sign Language Interpreters for 2 students in 7 courses and Communication Access Realtime Translation Services (CART) for 5 students in 19 courses. In Spring of 2022/AY22 we provided Sign Language Interpreters for 2 students in 6 courses and CART Services for 5 students in 24 courses.

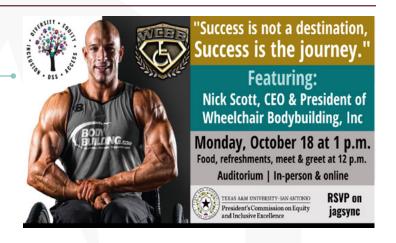
129 BOOKS

During this academic year we have provided 129 books in alternative format for students who were unable to access the required format through standard means of procuring the book. Formats provided include print, PDF, MP3, Epub, HTML, and raised line. Alternative formats afford a student equal access to their course materials by providing a format that is either compatible with assistive software, or does not require the use of a computer.

HIGHLIGHTS

INSPIRE •

To celebrate Disability Employment Awareness Month, on October 18, 2021, DSS hosted speaker Nick Scott, CEO and President of Wheelchair Bodybuilding, Inc., for an interactive student session and a presentation titled "Success is not a destination, Success is the journey." Mr. Scott is a professional speaker, author, bodybuilder, wheelchair ballroom dancer, and personal trainer who shares his life experiences and entrepreneurism to inspire others to achieve personal triumph.



102

DSS hosted their annual Sundaes on Monday outreach event on September 27. We shared Assistive Technology resources and provided information on how to register for services. The event was attended by 102 students.

DISCOVERY

Sherry Patrick, DSS Assistant Director of Assistive Technology, participated as a Cluster Facilitator in LeaderShape Institute, May 22-26, 2022 at the John Newcombe Tennis Ranch in New Braunfels. The LeaderShape Institute is four days of dialogue and self-discovery that takes place in a supportive learning community and challenges participants to lead with integrity.



IN HONOR

In honor of Epilepsy Awareness Month, on November 9, 2021, DSS hosted Jessica Strom from the Epilepsy Foundation of South and Central Texas for an Educational Training Workshop to learn about epilepsy, seizure recognition, and first aid.

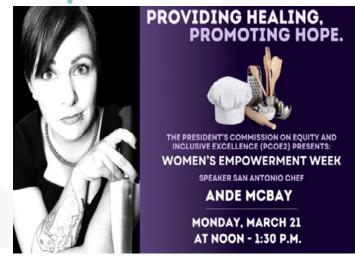


EQUAL ACCESS

DSS supported equal access to the Festival de Cascarones on Sunday, April 10, 2022 by providing Sign Language Interpreters for stage activities, including all musical performances.

CHEF MCBAY

On March 21, 2022, Disability Support Services partnered with the President's Commission on Equity and Inclusive Excellence to coordinate a Women's History Month event, "Providing Healing, Promoting Hope" with San Antonio Chef Ande McBay. Ms. McBay shared her story about becoming the youngest Deaf executive chef south of Austin and her journey into culinary administration and consulting.





DEVELOPMENT

Sarah Ramseur, DSS Director, presented at two breakout sessions for Employee Development Day on May 26, 2022. Both sessions highlighted his year's theme of Diversity, Equity and Inclusion. Session one, "Addressing the digital divide in post pandemic times: What is our new normal?", presented with Gilbert Barrera, Elizabeth Murakami, Tim Gritten, and Esther Garza, focused on a conversation about the digital divide, and what has changed after two years of COVID-19 modified practices and operations on our campus. Session two focused on who qualifies for Disability Support Services and what services are provided to students once they register. The conversation also addressed ways to connect students to DSS and how to help students transitioning from High School or transferring from another institution who indicate they require accommodations, as well as how to provide welcoming, equitable services and experiences for students with disabilities across campus.

SOCIAL MEDIA

Social Media Handle: @TAMUSADSS

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www.twitter.com/tamusadss





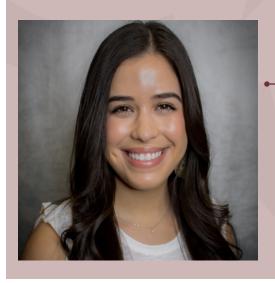
STUDENT HOUSING

IN THE SPOTLIGHT

KASSANDRA GOMEZ •

Recipient of "Key to Success" (Feb 2022) Award – An award that recognizes fellow colleague who demonstrate outstanding service and support to our Jaguar students by going above and beyond their normal tasks.





FRANCESCA GARCIA

Key to Success Award (May 2022)- An award that recognizes fellow colleague who demonstrate outstanding service and support to our Jaguar students by going above and beyond their normal tasks.

Note Worthy Projects

FALL FEST

Hosted Fall Fest in September 2021 with attendance of approximately 200 resident. Events involved.

OFF-CAMPUS

The housing department hosted 2 off-campus housing resource fair inviting about 10 apartment complexes to campus to assist students in finding off-campus housing. About 200 students attended.

HIGHLIGHTS

35 STUDENTS

The housing department was able to move about 35 students from the hotels into Esperanza Hall throughout the academic year.

GROUND BREAKING •—

Special Assistant, Dr. Don Albrecht, Zeak Naifeh, and Francesca Garcia, attended a ground breaking event with developers of a new apartment complex called Palomino Flats. Dr. Don Albrecht was included in the ground breaking ceremonies.



OUR BIG DONATION

For the month of March was for the Haven for Hope shelter. Our residents did some spring cleaning and donated gently used clothing. Esperanza Hall dropped off more than 10 big bags of clothes to the shelter. The residents enjoyed donating to the shelter.

PROGRAMS IN ESPERANZA HALL



BACK THE BLUE

Esperanza Hall hosted a Police Office Appreciation Program.



SOCIAL MEDIA

Please follow us on:

- www.tiktok.com/esperanzahallsa
- www.instagram.com/esperanzahallsa
- www.twitter.com/EsperanzaHallSA
- www.facebook.com/pg/EsperanzaHallSA



MAYS CENTER FOR EXPERIENTIAL LEARNING AND COMMUNITY ENGAGEMENT

MISSION & VISION

The Mays Center for Experiential Learning and Community Engagement provides enhanced learning opportunities and access to resources and relationships in order to develop students into career-ready and community-minded graduates.

IN THE SPOTLIGHT 🔯

DENIQUE E

[Accounting, '23], Democracy Engagement Manager, was recognized in the ALL IN's 2022 Student Voting Honor Roll for advancing nonpartisan student voter, education, and turnout efforts as well as ensuring equitable access to polls. Denique is one of 82 college students recognized for their nonpartisan democratic engagement work in 2021.

KALEY REDDING

Served as our first Peer Career Associate, a position created as a precursor to the Peer Career Ambassador Program, in which students are trained to support our Career Services team to assisting students with services such as Resume/Cover Letter Reviews, Handshake, and LinkedIn profile reviews.

LAUNCHING IMPROVEMENTS

In Fall 2021, the Mays Center took the lead on launching improvements to the student on-campus employment experience, by identifying transferrable job skills in job descriptions that align with the National Association of Colleges and Employers' Core Career Competencies, and incorporating Guided Reflection on Work through the A&M-San Antonio GROW program (adapted with permission from University of Iowa GROW). Two directors in the Mays Center (Karen Ivy, Director of Career Services; and Krystina Irvin, Director of Experiential Learning), are now also leading a collaborative group from across the Division of Student Success and Engagement to institute these improvements division-wide, and eventually across campus.



24

University Days at the Zoo allowed 24 students to learn about jobs and internships available at this landmark organization. This was part of a greater partnerships between the SA Zoo and A&M-SA, which includes the university's sponsorship of the Jaguar exhibit!

100+

The inaugural Next Steps Career Event provided students the opportunity for professional development and networking through the culminating Career Fair. This event took the concept of a traditional career fair, that has previously been viewed as intimidating, into a revamped format that allows students to interact with various employers and career advisors before the fair. Over 100 students participated in the Next Steps event, many of whom received valuable insights from different speakers and were able to connect to some key employers. The results of the event were not only to provide students with a professional development opportunity and connect with employers for jobs and internships, but to help bridge the gap so that our students could continue to utilize the services and resources that they have access to on a continuous basis.

CAMP -

During spring break 2022, twelve A&M-SA students chose to volunteer their time and efforts at a local nonprofit organization called Camp C.A.M.P. (Children's Association for Maximum Potential). C.A.M.P. provides recreational opportunities for individuals with medical conditions or disabilities as well as their siblings. Jaguars served as camp counselors and assisted the campers with participating in activities such as outdoor water sports, horseback riding, canoeing, arts and crafts, getting dressed, and eating their meals. The students each volunteered 72 hours over the week for a combined total of 864 hours of volunteer service.



"[Alternative Spring Break] was a learning experience that I will never forget. I built memories, had fun, and most importantly made an impact." -Ramon O.

HIGHLIGHTS

\$132,121

In grants and scholarship funding for students to engage in career exploration through experiential learning.

4,254.45 •

Volunteer hours served by Jaguars impacting the community.





70.000+

Jobs and internships posted on Handshake from across the nation.

410

Voters visited campus during the early voting period and on Election Day.

158%

Increase in Career Closet visitors from the past year. Over 80 students shopped for professional attire for upcoming interviews and career fairs.

100+

Volunteer hours with various community organizations including disABILITYsa and Special Olympics were completed by Service-learning students.

131

Students participated in the weekly "Ask Me Anything" credit and budget conversation.

\$26,000

In scholarship and stipends given to five Financial Literacy Fellows serving 183.5 hours.

176

Students enrolled in the HIRED! Professional Development Program.

184

Students attended career prep and networking events.









27.500+

Meals given back to the Jaguar community since General's Store opened in 2017. General's Store celebrated its 5th anniversary this year, having served 630 individuals.



1,200+

Students attended the 13 career/job fairs hosted throughout the year.

100+

Jaguars volunteered at 7 sites across San Antonio for Choose. Act. Impact. Days of Service.

"[Texas Two-Step] offered me... a career field which is in high demand. I am at the forefront of the latest cybersecurity technology and know this has helped me grow as a person and a professional. I am now able to offer the knowledge I have gained to employers, friends and family." - Josephine C.

156

Volunteer hours served at the Campus Garden and Greenhouse.

500+

Students connected with community partners during Internship Week.

71

Courses designated experiential or service-learning.

731.35

Hours served in 2021 by A&M-SA recipients of the President's Volunteer Service Award.

896

Requests to meet with a career advisor.





1.200+

Students received financial literacy presentations on topics including budgeting, investing, and banking.

ACCOMPLISHMENTS

UPSKILL & RESKILL

This year, the Mays Center launched key workforce development initiatives to upskill and reskill our region's growing talent pipeline. These community-based initiatives support socioeconomic mobility through flexible, in-demand occupational training. This resulted in the center being awarded over \$400,000 in grant funding to develop and launch programs such as the Texas Two-Step: Increasing Women in Technology, a new standalone data analytics certificate, and professional education offerings via MindEdge. The most recent expansion of this charge will be A&M-SA's role as a subcontractor for Workforce Solutions Alamo within the City of San Antonio's Ready to Work project beginning in May 2022.

INTERN SUPPORT

This year we received the GEER Grant for Work-Based Learning Internships, securing \$55,200 in funding from the Texas Higher Education Coordinating Board to award students in unpaid or underpaid internships summer 2022. This was also the second year of the Federal Work-Study Experimental Sites Initiative known as the Career READY program for which A&M-San Antonio received \$110,600 to pay students in academic and career-aligned internships and clinical teaching experiences.

NEW SERIES!

Faculty Lunch and Learn Series has been launched! The series provides short workshops for faculty to explore major ideas, concepts, and connect with colleagues. This semester we hosted: A refresher on the Kolb learning cycle, Service-learning v. Experiential Learning.

SOCIAL MEDIA

Please follow us on:

- https://www.instagram.com/p/CQraskEsMmz/
- https://www.instagram.com/p/CTAStnIH_Ed/
- https://www.instagram.com/p/CTOGqOnrlqH/







MISSION AND VISION

The Office of Military Affairs (OMA) mission is to assist members of the military-connected community at Texas A&M University-San Antonio to succeed while building enduring relationships of mutual support with our university community. We also connect them with helpful community organizations and resources for their next mission. The goal of OMA is that our military-connected graduates leave A&M-San Antonio with a solid foundation, resulting in significant opportunities for further service to others and career success.

CORE VALUES

Texas A&M University-San Antonio is proud to be a Military Embracing™ campus community. At the heart of this philosophy is a commitment to provide focused service to those who have served in our nation's armed forces and their families. The term embracing reflects Texas A&M University-San Antonio's campus commitment to be culturally competent and holistic in providing comprehensive support for military students to assist them in integrating into the larger university community. Promoting student success is accomplished by a seamless interface between offices on campus and connection to a thriving resource network of federal, state, and local organizations and businesses.

IN THE SPOTLIGHT 🔯

AIR FORCE VISIT •

Texas A&M University-San Antonio (A&M-SA) - was honored to have the Undersecretary of the Air Force, Gina Ortiz Jones visit our campus. She enlightened us on the opportunities available for our students in the Air Force Cyber Career field.



2021 - 2022 STUDENT CERTIFICATIONS

Federal Benefit	Chapter 30	Chapter 31	Chapter 33	Chapter 35	Chapter 1606	TA	Total
Students Certified	22	170	443	409	13	25	1,082

Hazlewood	Veteran	Legacy	Dep. Spouse	Dep. Child	Total
Students Certified	155	356	49	188	748

Benefit	Amount	Total
Fed	\$ 1,982,902.96	
TA	\$ 25,892.95	
Total brought to the University		\$ 2,008,795.91

Benefit	Amount Certified
Hazlewood	\$ 2,332,757.19

Check out Patriots'
Casa 360 Tour.
youtu.be/7xL3Te0PFwg



View all MA Tutorials. www.tamusa.edu/militaryaffairs/tutorials





FUN FACTS!

Say Goodbye to Paper!

 Military Affairs in collaboration with Information Technology Service have created a system for our students to submit their documents electronically. This new system made it easier for our students to track their certification progress.

MA Programming:

- The Office of Military Affairs collaborated with Transfer and Family Programs to serve over 135 students for the Transfer Assembly event.
- "Pop-Up Certification" is an event created to encourage students to submit their paperwork before the payment deadline. Students who took part in this event had their benefits processed within 24 hours, speeding up benefit payment to the student so they were better prepared for the first day of class.
 - Spring 118
 - Summer 64

SOCIAL MEDIA

1,764

Page Likes on Facebook.

www.facebook.com



483

Followers on Twitter.

www.twitter.com



621

Followers on Instagram.

www.instagram.com







NEW STUDENT PROGRAMS

MISSION

The Office of New Student Programs at A&M-SA provides incoming students and their families with shared experiences and intentional connections that create community, promote Jaguar Pride, and set the tone for student academic success while navigating life as a student.

VISION

The Office of New Student Programs at A&M-SA aims to be nationally recognized as a student and family transition leader.

PILLARS

- Resources Serving as a critical link to campus and community resources.
- Belonging Promoting pride and a sense of belonging within the jaguar community.
- **Support** Providing learning opportunities that support holistic development and the transition to student life.

SLOGAN

Committed to your Jaguar Experience!

FUN FACTS!

NSO and JagX 2021 welcomed the largest first year class in A&M-SA history with 1,100+ students!

FAMILY ENGAGEMENT

MISSION

The Office of Family Engagement aims to empower Jaguar family members and Jaguar students with families within the university setting by creating intentional interactions with campus resources, developing a sense of belonging and community, and providing programs and resources to maintain academic and social connections with the jaguar community.

VISION

To thrive with signature programming through collaborations while partnering with involved Jaguar students with families, Jaguar family members, and alumni who function as integral components of the campus community through service, support, and scholarship.

CORE COMPONENTS

- Advancing a Culture of Support Assisting families with university navigation and participation within the university setting from admission through graduation.
- **Holistic Development** Educating and integrating families into the fabric of the university for both familial and student gain.
- Inclusivity Accepting different learning and participation styles, embracing unique identities, and reaching out to community partners and families.
- **Transformation** Serving as a critical link to campus and community resources to expand students' and families' world view, capacity, and individual depth while appreciating every interaction as an opportunity.
- **Engagement -** Promoting a sense of community, encouraging inclusive processes, and fostering a collaborative and participatory spirit.

IN THE SPOTLIGHT

IZABELLA (BELLA) LOPEZ

Cultivated a Family Resource Guide that provides a significant amount of information to families and student-parents.

Note Worthy Projects

- FAMILY FIRST SEMINAR
- NEW STUDENT ORIENTATION, FAMILY ORIENTATION, TRANSFER ASSEMBLIES
- TRUNK OR TREAT



HIGHLIGHTS

130+ -

Highest attendance for Family Orientation with over 130 family members in attendance at a single Saturday orientation.

\$3,000+

Family Association fundraising nets over \$3000 for their inaugural fundraising year AND it all goes back to students and families!

192

Attending Pixar Putt (Family Engagement and CAB collaboration).

250+

Over 250 attending tabling at Lights of Esperanza for NSP.



3

Family awards now included at the end of the year Jaguar awards in which 2 Family Association E-Board members won and one student-parent.

645

General's Birthday tabling sees 645 participants.

60+

Family Association's inaugural WOW Loteria nights nets over 60 students and family members in the Ceremony Room.

50+

Family Association serves over 50 students in annual Adopt-A-Student/Student Angel program.



450+

Family members attended Family Orientation.

900+

Trunk or Treat sees over 900 participants.

44

Families participate in Family First Seminar with 112 attending FFS graduation in person and 17 attending virtually.

305

DoSeum Takeover sees 305 students and family members in September.





264

JagFam Student-Parent Organization hosts first Back to School Bash with 166 attendees and distributes 264 backpacks to student-parents, community members, and local schools.

SOCIAL MEDIA

Please follow us on:

https://www.facebook.com/TAMUSAJagFamily

Social Media Handle: TAMUSAJagFamily

313

Followers on Facebook!

TRANSFER STUDENT ENGAGEMENT

MISSION

The Office of Transfer Student Engagement provides co-curricular opportunities that allow our transfer students to feel connected, informed, and empowered as they navigate their lives as a Jaguar student, from onboarding through graduation.

VISION

The Office of Transfer Student Engagement at A&M-SA aims to be nationally recognized as a leader of student transition, engagement and mentorship.



CORE COMPONENTS

- Resources Serving as a critical link to campus and community resources.
- Belonging Promoting pride and a sense of belonging within the jaguar community.
- Support Providing engagement and mentorship opportunities that support holistic development and transition to student life at their final institution.
- Recognition Recognizing and celebrating the academic successes of transfer students.

STAPLE INITIATIVES

TRANSFER STUDENT ENGAGEMENT/SOCIAL MEDIA

An Instagram profile has been created to use as a communication tool for all followers of the page. Also, the TSE Instagram page is used to funnel all other campus departments or student org events and initiatives for the purpose of keeping transfer informed.

TRANSFER STUDENT ONLINE ORIENTATION

The initial contact with transfer students is via our online orientation module. We are responsible for keeping the information up-to-date and relevant. Here is where we engage them to not only complete their orientation, but to also attend the Jaguar Transfer Assembly and register for classes.

JAGUAR TRANSFER ASSEMBLIES

Jaguar Transfer Assemblies are part II of orientation. We have college-specific events where incoming students can attend an information fair, sessions, and faculty panels to further connect with their new academic home. This event also provides incoming students to meet current student leaders, faculty and staff that will help them transition onto the campus successfully.

TRANSFER STUDENT WEEKS

These are special weeks, both in Fall and Spring, that celebrate our students and show appreciation for their hard work.

TAU SIGMA NATIONAL HONOR SOCIETY

Tau Sigma is the National Honor Society for Transfer Students that recognizes their academic achievements and helps engage them throughout the semester.

SILVER LINERS

The Silver Liners peer mentorship program is designed specifically to help new transfer students be successful in their transition year to A&M San Antonio. Silver Liner mentors are trained, successful transfer students who volunteer to share their experiences with new transfer students to help them navigate and acclimate to campus life. Benefits of signing up include someone who can relate to your



experiences, professional development, opportunities to get involved on campus, and exclusive swag!

T.E.A.M.

The Transfer Engagement & Advocacy Mentorship (T.E.A.M.) Program is a Mentor/ Mentee based program to assist students whose academic health is at risk. T.E.A.M. provides accountability, resources, guidance, and support through weekly meetings between Mentors and Mentees. We also provide Information Sessions throughout the semester to enhance understanding in Blackboard, Outlook, and Degree Works. These Sessions also include time negotiation/management and decision-making skills for students to maximize their academic potential.

TRANSFER FOCUS GROUPS

Transfer Focus Groups held once a semester are designed to provide an open forum for transfer students to voice their feedback on their experiences on campus.

HIGHLIGHTS

TRASFER BALL

We started a new tradition, known as the Transfer Ball, to help celebrate the end of the Fall semester. This gives one of our largest demographic, student parents, an opportunity to dress up, find a babysitter, and have a great night out amongst their peers.

SILVER LINERS

Mentorship Program welcomed a new Lead mentor: Biology major, Michael Walik to lead the program's efforts.

120+

Transfer Engagement hosted over 120+ events with 4,500+ engagements.

1,900+

Transfer students completed Online Transfer Orientation.

TAU SIGMA

NHS e-eboard represented the local chapter at this year's leadership conference hosted by Tau Sigma National and we presented on Social Media best practices! The conference was held in San Antonio, TX and 22-23 is help in Orlando, FL.



36%

The Transfer Student Engagement office was given the opportunity to facilitate a new mentorship program known as T.E.A.M. Transfer Engagement and Advocacy Mentorship program. The focus of the program was to help academically struggling transfer students get back on track through peer mentorship, skill sessions, and a new Blackboard course that would provide the students in the program with information and resources at their fingertips! 36% of Student who participated in the program saw an increase to their GPA!.

CONGRATS! -

During the annual Jaguar Awards, the Transfer Student Engagement Office was awarded the Student Organization Champion award for its work in helping and engaging students through the several student orgs it sponsors!



CATHERINE MILLARD

Was awarded the Mentor of the Year award at the annual Jaguar Awards.

99%

Silver Liners Mentorship Program saw a 99% retention/persistence rate from Spring to Fall!

VFPA

Tau Sigma was awarded the Virtual Engagement Programming Award at the Jaguar Awards.

1500

Transfer Student Engagement saw the highest amount of engagement during our Transfer Weeks in the 21-22 calendar year! With over 1500 student participation.



PRESIDENT

Tau Sigma NHS welcomed a new eboard and a new chapter president: English major and Senior, Catherine Naranjo!

4

The Silver Liners visited 4 of the Alamo Community College campuses in partnership with the admissions team.

SENIORS OF DISTINCTION

Lynn Fuller and Cheyenne Zavala were transfer students and were awarded for their work they did for their campus and surrounding communities as well as their persistence and grit.



SOCIAL MEDIA

Follow us on Instagram:

- TauSigma_Jaguars
- TAMUSA.Transfers
- TAMUSA.silverliners

Check us out at:

www.tamusa.edu/transfer





VISON

We strive to promote student success by decreasing mental health stigma and providing services to support better health and well-being in the lives of our students.

MISSION

Our mission is to serve a culturally diverse Texas A&M – San Antonio student population by providing quality mental health services, fostering a sense of belonging, collaborating with campus and community partners, and promoting holistic wellness to improve student success.

CORE VALUES

- Awareness: Promoting dialogues and encouraging reflections that increase the knowledge, awareness, and conscientiousness of ourselves and others.
- Education: We facilitate learning through teaching, collaboration, training, and outreach to help individuals acquire skills and competency that will support their growth and development.
- **Inclusivity:** Respect and advocacy for people regardless of national origin, race, ethnicity, sexual orientation, abilities, status, and/or gender identity and expression.
- **Ethics:** Professional and moral principles that guide our work, inform our decision making, and ensure that best practices of care are used.

SERVICES PROVIDED

The Student Counseling Center (SCC) provides brief individual and group therapy, crisis intervention, consultation, case management, and prevention services. Brief

therapy is defined as engaging with students on a bi-weekly basis over the course of a semester or two during a student's academic tenure. For more information, please call (210) 784-1331 or visit our website at www.tamusa.edu/studentcounseling.

SCC services can help facilitate students' academic and life goals as well as enhance their personal growth and well-being. Our staff of licensed mental health professionals work with students to identify treatment goals and effective strategies to cope with difficult situations. All mental health services provided by the Student Counseling Center (SCC) are free, confidential (as the law allows), and are not part of a student's academic or university record.

All enrolled A&M-SA students are eligible to receive an initial appointment to assess their needs. The initial appointment is used to make treatment recommendations based on individual symptoms, severity, appropriateness of services, and availability of resources. At the conclusion of the initial appointment, the provider will render a clinical recommendation based on services that are best suited to meet individual needs and determine if telecounseling services are appropriate at this time.

FUN FACTS!

- The Student Counseling Center department won the Staff Council Halloween Costume Contest.
- Mary Buzzetta, Ph.D. was the first recipient of the "Key to Student Success" SSE divisional award/recognition.
- Jacqueline Valdes was awarded the Dr. Maria Hernandez Ferrier Award at the Jag Women Rock! Award Show.
- SCC received "NASPA's Campus Safety and Violence Prevention
 Knowledge Community" Best Practices Award for the Student Counseling/
 Student Involvement suicide prevention and mental health collaboration with
 Erika Kendrick (February 2022).
- Sandra Mendoza Lee is a Certified Green Dot/Violence Prevention Facilitator.
- Jerimar Abinsay is a Certified QPR/Suicide Prevention Gatekeeper Facilitator.

"All staff welcomed me with open arms. I felt relieved, out of my shell when I expressed my feelings and thoughts. Words could not express how much I needed this and the result of it, I'm eternally grateful for the assistance."



2021-2022 HIGHLIGHTS

3185

Appointments scheduled.

125

Anonymous Mental Health Screenings completed.

2606

Appointments attended.

2112

Individuals reached through educational programming and outreach efforts. 379

Clients served/students seen for attended sessions.

7

Is average number of appointments per client.

KEY RESULTS OF COUNSELING CENTER SATISFACTION SURVEY (N =51)

98%

(n = 47) of students seen at the Student Counseling Center report that their overall experience of meeting with a counselor via tele-counseling was positive.

98%

(n = 47) of students seen at the Student Counseling Center report that tele-counseling met their needs and expectations as well as meeting in person would have.

90%

(n = 44) of students seen at the Student Counseling Center report that enrollment in individual counseling improved the emotional distress that prompted them to seek services.

"I am now able to manage my anxiety and my depression better than I did before counseling that helps me also manage my schoolwork without being as overwhelmed as I was before."

69%

(n = 34) of students report their feeling of overall academic distress has improved as a result of their engagement in counseling services. 71º/₀

(n = 35) of students reported they are less likely to withdraw from A&M – San Antonio now (when compared to first starting counseling) as a result of their participation in counseling services. 65%

(n = 32) of students reported their ability to attend class, complete coursework, or succeed academically has improved as a result of counseling.

84%

(n = 41) of students report that their connection to A&M – San Antonio has positively been impacted as a result of engaging in counseling services.



80%

(n = 39) of students reported that as a result of engaging in counseling services, they are more likely to continue their studies this upcoming semester and beyond.

96%

(n = 47) of students were overall satisfied with the counseling services they received.

KEY RESULTS OF COUNSELING CENTER CASE MANAGEMENT SURVEY (N = 38)

95%

(n = 36) of students reported feeling satisfied with the Case Management services they received.

95%

(n = 36) of students gained better knowledge and understanding of campus and/or community resources as a result of attending a Case Management appointment.

A KEY RESULT OF COUNSELING CENTER WORKSHOP SURVEY (N = 117)

89%

(n = 103) of students reported learning information/skills from attending a SCC workshop that will help them with school, work, and/or their personal life.

"The SCC helped me find ways to get through my struggles and gave me a person to talk to that I could trust."

NEW PARTNERSHIPS

Were developed within the community with Mind Yourself Counseling, Alamo Area Council of Governments (AACOG), Methodist Healthcare Ministries, Texas WorkForce Commission (Vocational Rehabilitation Services), Jewish Family Service San Antonio, and the San Antonio Community Resource Directory (SACRD).

"I have received excellent service from the Counseling Center. It is easy to obtain an appointment and there was ample flexibility in scheduling appointment times. My counselor has been very helpful and seems to be a good fit for me as well!"

FALL 2021 HIGHLIGHTS

ONBOARDED

24/7 availability (August 2021).



NATIONAL SUICIDE PREVENTION MONTH (SEPTEMBER 2021)

COLLABORATED

With the Student Involvement Office to host best-selling author, national speaker, and mental fitness advocate, Erika Kendrick for a suicide prevention keynote address "Who Moved My Happy? Mental Fitness Tour" (100 attendees).



HOSTED

A virtual professional development training on "The Impact of Systemic Racism on Students of Color: Leveraging Skills to Best Support our Students" with Dr. Nikki Coleman and had approx. 55+ faculty and staff members in attendance.

CISNEROS STUDENT LEADERSHIP CONFERENCE

Collaborated with Military Family Endeavors to present on the topic of "Self-Care: Choosing Yourself First: Mental Health, Student Engagement, and Support Systems" (47 attendees); led mindfulness activity (90 attendees).

"My counselor was the first person I've been able to talk to in-depth about my mental health struggles that I've previously been coping with on my own. I now have a better understanding of my struggles and how to manage them and find healing. In addition, I'm finally comfortable enough to talk to loved ones about my struggles in a way that I was never able to before attending counseling."

DOMESTIC VIOLENCE AWARENESS MONTH (OCTOBER 2021)

TITLE IX •

Collaborated with the Title IX office to host an interactive tabling event (100 attendees).

LIBRARY

Collaborated with the University Library to host both an in-person and virtual book display.

Domestic Violence

Awareness

Giveaways
Interactive activities



CAB Courtyard Friday, October 22nd 10:00AM - 2:00PM



MILITARY AFFAIRS

Collaborated with the Military Affairs office to host a tabling event for Veteran's Day.

KEY RESULTS OF ANXIETY MANAGEMENT SUPPORT GROUP SURVEY (N = 4)

100%

(n = 4) of students who participated in the Anxiety Management support group reported that the group helped increase their self-awareness related to anxiety symptoms, triggers, and cues.

100%

(n = 4) of students who participated in the Anxiety Management support group reported that group therapy positively affected their overall success as a student (e.g., academics, relationships, social life, etc).

100%

(n = 4) of students who participated in the Anxiety Management support group reported an ability to manage their anxiety as a result of participating in this group.

"I was able to **decompress and express my anxieties, insecurities with my counselor**. My doing so helped me analyze my emotions and seek ways to cope with them."

SPRING 2022 HIGHLIGHTS

TRAINED

All Esperanza Hall and off-campus RA's in suicide prevention and active bystander/violence prevention strategies (total of 10 RA's).



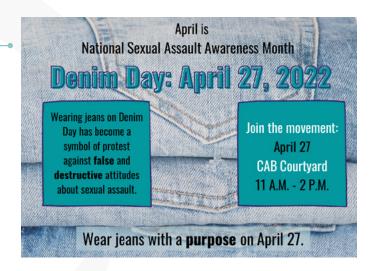
LGBTOIA+

SCC collaborated with Rainbow PAWS and the Coalition student organization to host a virtual support group for LGBTQIA+ students to share life experiences and discuss the impact that sexual, romantic, and/or gender identities have on crucial aspects of life. Six individuals were present.

SEXUAL ASSAULT AWARENESS MONTH (APRIL 2022)

220 -

For Sexual Assault Awareness Month, the Student Counseling Center hosted a Denim Day tabling event in collaboration with Title IX, UPD Victim Services, Omega Delta Phi Fraternity, and Sigma Delta Lambda Sorority. 220 individuals attended this event.



BOOK DISPLAY

Our office also partnered with the University Library to host a virtual book display throughout the month of April and provide recommended readings focused on dispelling myths about sexual violence, promoting resiliency, and encouraging self-care for survivors/allies.

ALCOHOL AND OTHER DRUG (AOD) PROGRAMMING

SAFE SPRING BREAK

An event hosted by the AOD Prevention Committee for students to learn ways to stay safe during Spring Break (100 attendees).

4/20

The Student Counseling Center, in collaboration with the AOD Prevention Committee, hosted a "4/20: Got the Munchies?" tabling event to educate students about myths and facts of marijuana usage (120 attendees).

VIRTUAL GRIEF GROUP WAS A HUGE SUCCESS! WE HAD A TOTAL OF 7 STUDENTS ENGAGE IN BOTH GROUPS. POST-TEST RESULTS ARE BELOW

100%

The SCC had a total of 7 students engage in the Virtual Grief support groups. 100% (n = 7) of participants agreed that participation in grief group increased their self-awareness related to grief thoughts, feelings, reactions, and behaviors, and that participation in group therapy positively affected their overall success as students (e.g., academics, relationships, social life, etc).



COMMENTS FROM PARTICIPANTS

"I didn't feel as alone in my grief by meeting others."

"It helped me feel support and kindness and understanding when otherwise, all those were missing in every day interactions."

"I feel motivated to continue striving to do my best in becoming successful with my academic studies."

"Big win, big move forward, big relief."

"I enjoyed these group therapy sessions very much and I hope these kinds of groups stay active at A&M – San Antonio."

SOCIAL MEDIA

Follow us on social media! We are always sharing coping skills!

Instagram
TAMUSAStudentCounseling
(1223 followers)



YouTube

TAMUSA Student Counseling Center





MISSION

Student Involvement strives to create inclusive experiences, programs, and opportunities for students to engage with one another to promote growth and create a diverse and inclusive community on campus.

CORE VALUES

- Develop Belonging: We create immersive experiences that engage a student's sense of belonging and Jaguar Pride.
- Community Development: We build and foster an environment that supports
 the well-being, safety, growth and success of the campus community.
- Leadership Education and Personal Development: Through our programs, students have the opportunity to develop a personal philosophy of leadership, thus embracing values and beliefs that enable them to effectively lead and succeed.
- Well-being and Healthy Lifestyle Choices: we encourage students to engage in behaviors, through a holistic approach, that supports the development of immediate and lifelong healthy practices.

IN THE SPOTLIGHT

DR. PICKERING

- Presented at NASPA National Conference, March 2022, in Baltimore, Maryland.
- Presented at Excelsior Community College International Research Symposium in May 2022.
- Published: Book chapter- Education Reform in the Aftermath of the Covid-19 Pandemic: "Programming During a Pandemic: The Importance of Student Engagement."
- IACLEA Campus Law Enforcement Journal: Your state is considering campus carry-now what? May 2022.
- NASPA Leadership Exchange: "Concealed Carry on Campus" Summer 2022 issue.

JARRICK BROWN

Recognized with NACA Awards for:

- Markey Award Fall 2021.
- Outstanding Advisor Fall 2021.
- National Showcase Selection Committee Chair.
- · Diversity Advisory Group General Member.
- NACA Live 2023 Conference Planning Committee Chair.

LAUNCHED ACHIEVEMENT INITIATIVE FOR MINORITY MALES (A.I.M.M.)

- Successfully implemented the framework developed for AIMM in 2020-21 and put it into action for the students at A&M-SA.
- Highlights for AIMM include.
 - Obtained monetary gifts from HEB and Mitre.
 - 15 students completed the first year of the program and will serve as mentors for the new cohort and continue working with their faculty/staff mentors in 2022-23.

HIGHLIGHTS

2,169

Events hosted. With 24,050+ attendees. 88% of the entire student population participated in events on campus.

3.0

Involved students average GPA this past year was 3.0; this is higher than the average student GPA. 1.900

NSLS has over 1,900 members on campus and inducted 120 members in 2021-22.



200%

Growth in SGA membership. E-board and Senate grew exponentially and SGA reviewed and approved a new constitution, bi-laws, and election code.

- Senate reviewed and approved an athletics fee increase. 5% increase is pending Board of Regents review and approval.
- 20 candidates ran for SGA Senate and E-board positions.

54

Students were part of LeaderShape cohort 2 in May 2022.



ACCOMPLISHMENTS

BEST PRACTICE

Collaboration with Student Counseling Center: September 13th: Hosted Suicide Prevention Speaker/Awareness Event in partnership with the Counseling Center

 Program was recognized by the NASPA Knowledge Community for Campus Safety and Violence Prevention with a Best Practice Award at the 2022 NASPA Conference.

SDL WINNERS

Hosted inaugural Greek Week events: Sigma Delta Lambda (SDL) were the inaugural winners!

TLA SUMMER

Co-taught TLA Summer 2021 courses and planned programs for their late night activities.



ANGUISH IN THE AFTERMATH

October 29-November 6th: Hosted Anguish in the Aftermath Exhibit (first time the event was showcased anywhere outside of Florida); students in photography courses received portfolio review by professional photojournalist and learned new techniques and concepts related to photography as a career.

STOLE CEREMONY

Student Involvement hosted our Second Annual Stole Ceremony event recognizing graduating students from organizations and clubs on campus.

- Event honored Seniors of Distinction award winners.
- Served over 100 students and quests.



JAGS REMEMBERED

Hosted Annual Jaguars Remembered Ceremony event on April 29 (SGA, Alumni Affairs, DOS, and Student Involvement partnership).

- Event honored students and alumni that have passed away in the last year.
- This year SGA voted to incorporate faculty and staff that have passed away during their employment here.

100+ •

Annual Jaguar Awards Ceremony was hosted at the San Antonio Zoo.

- Honored over 100 students and guests.
- Collaboration with Student Involvement, NSP, Rec sports, Mays Center, and FYE.



CAB HIGHLIGHTS



OCTOBER 14TH - PIZZA WITH THE PRESIDENT

Meeting the University President is a big deal and depending on your institution, you might never get that opportunity. But here at A&M-SA Campus Activities Board worked with the Office of the President to host Pizza with the President. This was an opportunity for students to interact and talk to the University President.

https://flic.kr/s/aHsmWVuCSs



COMMENTS FROM PARTICIPANTS

"It was great having a chance to speak with the President! Thank you for the opportunity!"

"Great event. Loved getting out. Location was great and was very organized. Thank you!"

"Amazing home-cooked pizza right in the middle of the plaza. Wow! Thank you everyone this was amazing."

"The event was Awesome! Thank you for putting this together!"

"Such a fun event and a unique experience."

OCTOBER 16TH - FALL FEST.

Our annual fall fest to help student orgs fundraise and a big community event for the south side. We have performances, mechanical rides, pumpkin patch, petting zoo, fireworks and more.

https://flic.kr/s/aHsmWWaw8k



MARCH 1ST - 3RD ANNUAL MARDI GRAS CELEBRATION

Showcasing different holiday and culture from around the world we celebrate mardi gras here on campus. If you want to experience unique and exquisite New Orleans food and music, don't miss this event.

https://flic.kr/s/aHBqjzEkhC





FEBRUARY 25TH - STEP AFRIKA

Celebrating African American History Month!!! Step Afrika! is a dance company dedicated to the African-American tradition of "stepping". It is a non-profit organization that tours nationally and internationally, presents residencies and workshops worldwide, and uses "stepping" as an educational tool.

This was also a public event for the south side community.

https://flic.kr/s/aHBqjzE5Cf

COMMENTS FROM PARTICIPANTS

"Dancers and music were great!"

"Amazing food and great vibes."

MARCH 29TH - ARE YOU SMARTER THAN A 5TH GRADER?

Collaboration with the Aspire Schools and had 5 schools representative to compete against our college students.

https://flic.kr/s/aHBqjzHDYQ





MAY 4TH - AAPI CULTURAL NIGHT

Collaboration with SGA DEI Commission, ASA, and University Heritage Month Committee.

https://flic.kr/s/aHBqjzNodg

COMMENTS FROM PARTICIPANTS

"Amazing performances, food, & boba!! Please do this every year!!"

"Best event I've been to on campus!"

"Awesome event! Great food and dances/performances. Overall nice for a free event, but since the survey went out, I'm telling my thoughts."

SOCIAL MEDIA

Instagram

tamusainvolved cabtamusa tamusaga

Facebook

TAMUSAInvolvement CAB.TAMUSA





MISSION

The SSE Communication & Assessment Department supports the division through comprehensive communication efforts and services to benefit students and the A&M-SA community.

VISION

To support the Student Success and Engagement division while collaborating with the campus community to create a unique and engaging multimedia experience through recognizable branding and messaging to advance the student mission.

HIGHLIGHTS

45

Events were captured and photographed.





We provided professional headshots for 44 staff members





40 We provided professional headshots for 40 students.

19 Videos were produced and uploaded to our YouTube channel.

We interviewed and highlighted 7 Jaguar Students for their Success.





SOCIAL MEDIA

Instagram

- +453 Followers Increase
- +19K Reach on posts
- +1.9K Post Engagement
- +6.1K Post Impressions
- +77K Profile Impressions





Facebook

- +78 Page Likes
- +30% Post Engagement
- +100% Positive Inbound Messages

NEWSLETTER

2,558

Average Open Rate.

9

Produced 9 Monthly Divisional Newsletters.

51

Newsworthy Articles were written.



IN THE SPOTLIGHT

ALBERT VILLANASA •

Onboarded SSE Communications' first student-employee.

- President and Founder of the A&M-SA Photography Club
- San Antonio Photographer with a specialization in Concert Photography
- Online-Published Photographer



2022 DATA SUMMIT

25

An assessment team from SSE partnered with Institutional Effectiveness and Institutional Research to create and present the inaugural Data Summit for the division. Over the course of three sessions, the summit aimed to introduce best practices and fundamentals of data use, analysis, and interpretation. The goal was to provide tools and skills to both those generating the reports and those receiving reports and enhance truly data-informed decision-making. A total of 25 of our division colleagues participated in all or parts of the sessions.

SSE ASSESSMENT CONTRIBUTES

SUPPORT

SSE assessment was glad to support university and division initiatives through participation in or contributions to:

- 2022 National Survey of Student Engagement
- Supporting the Institutional Effectiveness Plan/Report process
- · Seal of Excelencia
- Projects with the American Association of State Colleges and Universities
- University and Division strategic planning processes
- General support of division assessment through administration of the Campus Labs Student Affairs Modules for Assessment



